

*City of*



**INDEPENDENCE**

2019 Annual Report



# AIRPORT



★ **187,284.09 gallons of fuel sold, generating \$648,328.23.**

**AvPOS system**-is a different way for us to process transactions for both Textron and private traffic. The new system eliminated the need for writing tickets for each individual sale.

**Wing points**-is a rewards program for fuel sales. For every gallon purchased the customer receives points to put towards purchases through Phillips 66.

**345** single engines and **647** jets were fueled at the Independence Municipal airport in 2019.

**New Avgas fuel farm**-The Avgas project consisted of removal and replacement of all equipment related to avgas at the fuel farm. The project began with the removal of the old 10,000 gallon tank, replacing it with a new 12,000 gallon, double-walled epoxy-lined tank. All piping was replaced with stainless steel piping as well as three different filter vessels to ensure the highest quality of fuel IDP can offer its customers. A new credit card machine was also installed. The upgrades keep us in compliance with all FAA and Phillips 66 regulations.

**Contract fueling**-the customers will have a direct agreement with Phillips 66 for the purchase price on fuel. In turn Phillips advertises us as honoring contract fuel which helps with fuel sales.

# AWOL



## DOGS

- ★ 142 adopted
- ★ 111 reclaimed

## CATS

- ★ 162 adopted
- ★ 20 reclaimed



18 volunteers worked **1,018** hours in 2019.

**Total animals sheltered: 756**  
**Dog spays/neuters: 163**  
**Cat spays/neuters: 222**

# BUILDING



**1** residential building permit issued, representing  
**\$50,000** in construction

**1** commercial building permit issued, representing  
**\$800,000** in construction

**60** other permits issued, representing  
**\$4,918,211.92**

**\$39,592.24** collected in permit fees

**\$5,768,211.92** total building valuation

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**9** condemned structures removed by the City

**0** rental inspections for the Independence  
Housing Authority

**5** inspections from rental housing complaints



# FINANCE



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REVENUES	BUDGET	ACTUAL
TAXES (GENERAL FUND, ALL TYPES)	\$ 5,106,634	\$ 5,125,060
LICENSES & PERMITS	\$ 52,300	\$ 73,332
MUNICIPAL COURT	\$ 134,000	\$ 104,024
FIRE/EMS SERVICES	\$ 782,006	\$ 750,494
PARK	\$ 38,200	\$ 49,650
CEMETERY	\$ 57,800	\$ 52,225
MEMORIAL HALL	\$ 42,800	\$ 42,804
WATER	\$ 3,018,000	\$ 2,768,017
SEWER	\$ 2,619,456	\$ 2,310,614
SANITATION	\$ 1,204,500	\$ 1,141,211
AIRPORT	\$ 630,500	\$ 782,097
1% SPECIAL USE SALES TAX	\$ 1,931,000	\$ 2,093,084



*Welcomed  
Lacey Lies  
To the role of  
Finance Director*

Received **16**  
requests  
for a total of **55**  
Open Records  
items

*Total revenue collected  
In all budgeted funds* **\$23,563,611.51**

# LICENSES



GARAGE SALE	268
CITY OCCUPATION	219
OUTSIDE CITY OCCUPATION	182
RESIDENTIAL LANDLORD	179
ELECTRICIAN	68
HOME OCCUPATION	47
PLUMBER	32
MEDICAL/HEALTHCARE	29
RESTAURANT/FOOD	23
CMB/ALCOHOL	22
ANIMAL LICENSE	301
BARBER/BEAUTY	15
ROOFING	13
AUTO	12
DAYCARE	11
TRANSIENT VENDOR	11
INSURANCE	10
MOTEL/MOBILE HOME	9
TAX SERVICES	7
AMUSEMENT	7
REAL ESTATE	4
PAWNBROKER'S	2
PRECIOUS METAL/SCRAP METAL	2
FIREWORK DISPLAY	2
TAXI	1

REMINDER!

LICENSES ARE DUE  
DECEMBER 31ST OF  
EACH YEAR

NOTICES ARE SENT  
OUT AT THE END OF  
OCTOBER

*1,208 TOTAL LICENSES IN 2019*

# MEMORIAL HALL



*Total Rental Fees Collected*  
*= \$41,091.74*

*Facility Usage Detail –*  
*Number of times used:*

- ★ **Civic Center – 106**
- ★ **Kitchen – 204**
- ★ **Gallery – 209**
- ★ **Veterans Room – 83**
- ★ **Am. Legion Room – 40**
- ★ **VFW Room – 0**
- ★ **Spanish Room – 54**
- ★ **Patriot Room – 20**
- ★ **Lobby – 49**
- ★ **Auditorium – 51**
- ★ **Green Room – 4**
- ★ **Dressing Rooms - 47**

*Photos from*  
*Standard*  
*Motors 100*  
*Year*  
*Celebration*  
*and Colbalt*  
*Boats Sales*  
*School at*  
*historic*  
*Memorial*  
*Hall*



# MUNICIPAL COURT



900 Cases Filed

261 Trials

395 Found Guilty

29 Diversions

271 Cases Dismissed

17 DUI's Filed

11 Trials

11 Found Guilty

7 Diversions

7 Dismissals



**\$104,024.07**  
collected in court fines

# PARK & ZOO



## PARK

- ★ Maintained Downtown Trees & Golf Course Greens, Installed Expression Swing and ADA Sidewalks in Playground
- ★ Train and Carousel passed the Annual Inspection on March 28<sup>th</sup> and received their Amusement Ride Operating Permit from the State of Kansas for the 2019 Season.
- ★ 92,826 amusement tickets sold, generating \$31,002.00
- ★ 442 park facility rentals generated \$19,240.00/ Concession stand \$10,762.00.
- ★ Hosted more than 40 school outings.

## Activities in the Park & Zoo



## ZOO

- ★ Zoolloween: 1,500 guests/\$3,287 raised with 45 volunteers and 25 Sponsors.
- ★ New Animals – 3 bison, 1 orphaned White Tail Deer (Skye), 5 Sugar Gliders, Hatched Peacock Chicks, Blue & Gold Macaw, Scarlett Macaw, Wallaby Born, & Hatched Duck Chicks
- ★ Donation box and feeder money in zoo collected \$1,818.72.
- ★ 6 volunteers contributed 52.75 hours of service.

## CEMETERY

- ★ Sold 40 cemetery spaces, with 110 burials, 37 cremations and 55 new stones placed.

# FIRE/EMS



## 2,967 Medical Calls

2,126 Emergency

841 Non-Emergency

1,669 Patients Transported

4:66 Avg Response Time

(National Avg is 7 Minutes)

\$924,857.69 Revenue Generated



## Fire Calls

17 Structure Fires

28 Gas Leaks

44 Grass Fires

34 Outside Fires

12 Car Fires

86 False Alarms

16 Smoke Scares

10 Carbon Monoxide

38 Power Lines Down

328 Fire Calls

9 Haz Mat Spills

46 Aircraft Standbys

# FIRE/EMS



## Projects

- Pressure Tested 6,000 feet of fire hose.
- Participated in the 2nd annual Montgomery County Kid's Camp with Labette Health.
- Participated in Downtown Movie Night.
- Participated in Shop with a Cop for Christmas
- Brought in Driver Simulator Burn trailer and Skills trailer from KU for training.
- Participated in Career Day at the High School.
- Received donated gear dryer/extractor.
- Installed 30 smoke detectors.

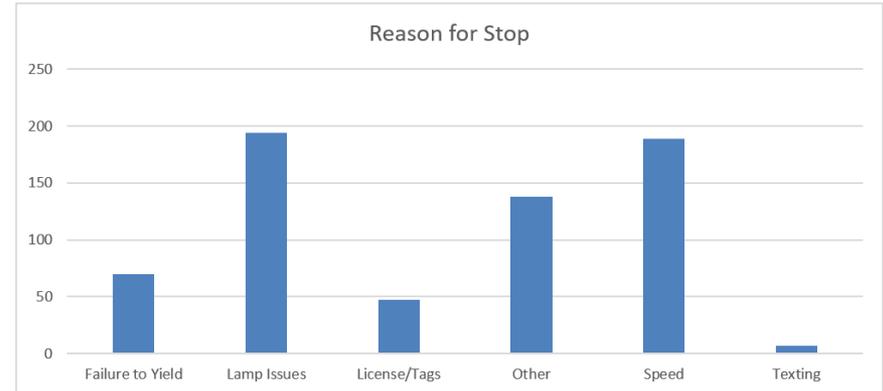


**Tower 1 Wet Down-Push  
in Ceremony to put our  
new Tower 1 platform  
truck in Service  
April 22, 2019**

# POLICE



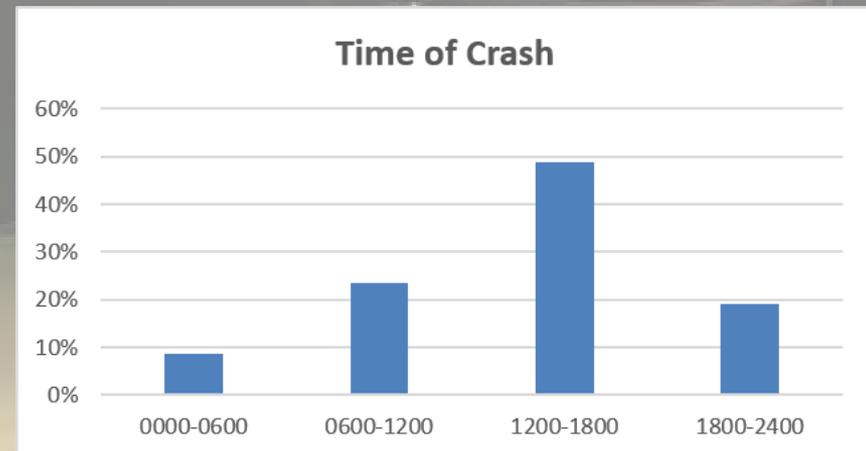
- ★ Participated in the Seat belt enforcement program through KHP
- ★ On-going crime prevention efforts - the department performed numerous house watches and extra patrols, as well as speaking about crime prevention at various clubs and organizations.
- ★ Our full-time dispatchers are all certified in Emergency Medical, Police, and Fire Dispatch. Additionally, our dispatch section is responsible for data entry of pawn tickets, traffic and ordinance citations, and records clerk duties.
- ★ Dispatchers handled 19,839 calls for service. Of those, 17,867 were handled by the PD and the remainder by Independence and Cherryvale Fire and EMS.
- ★ A total of 2,278 incident and crime reports were taken. Patrolmen investigated 140 vehicle accidents; executed 340 felony and misdemeanor arrests; and conducted 537 traffic stops.
- ★ The SRO made 2 arrests for Battery & Alcohol. The SRO issued three notices to appear for truancy and conducted many home visits.



# POLICE



- ★ Officer Charlie Benedict conducted 3 Women's Self-Defense courses, attended by approximately 32 women. Officer Benedict has conducted 30 Women's Self Defense classes since initiating this program.
- ★ We have seven full-time dispatchers and one records clerk. Dispatch accounts for 25% of our full-time personnel. Our dispatchers are responsible for directly dispatching for eight public safety agencies and receive 911 calls for an additional 14 in Kansas and Nowata County Oklahoma.
- ★ Dispatchers answered 12,785 calls to 911. Overall with inbound, outbound and 911 calls, dispatchers handled 69,972 phone calls.



# STREET DEPARTMENT



*Completed all routine tasks... hanging downtown banners, setting barricades for events, annual leaf pickup, setting up voting booths, etc.*

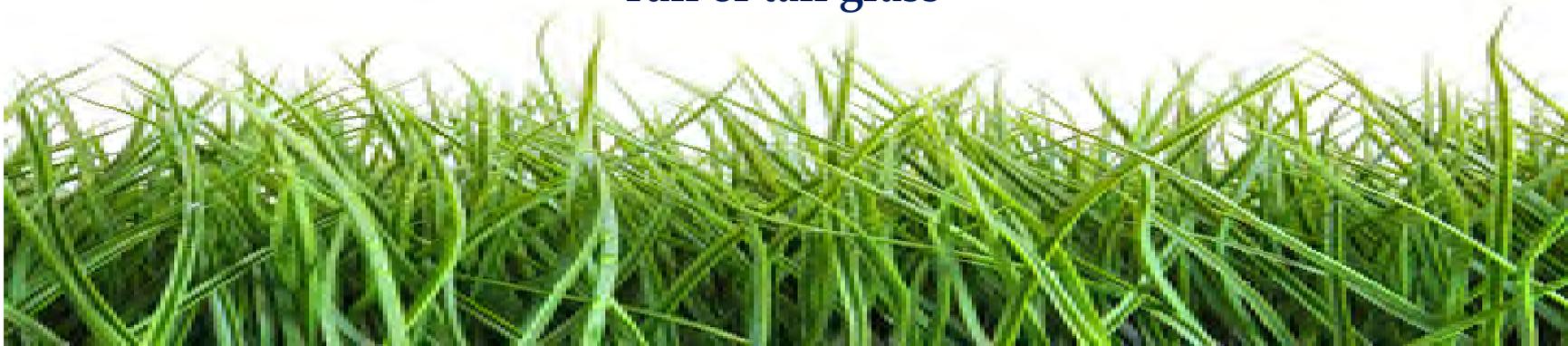


Picked up **1023** piles of brush and performed **800** linear feet of ditch cleaning.

Removed **12** dead trees from the Rights-of-Way.

Swept **2,000** lane miles of streets.

Mowed **200** nuisance lots full of tall grass



# STREET DEPARTMENT



# 2019 Resurfacing



Note: Distances are estimated.

# SANITATION



Picked up **22** appliances and  
**783** miscellaneous work orders  
(furniture, bedding, misc. trash)

Picked up **6,154** tons of trash



*Supported annual City-wide and  
Downtown Cleanup events.*



# RECYCLING



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**159,459**  
**lbs.**  
**COLLECTED!**



★ **232 Volunteer Hours**  
for the year ★

Average **300** Drop-offs per Month

★ Average **6.5 Tons**  
monthly collections ★

Recycling is on Tuesdays, in addition to the 1<sup>st</sup> Saturday.

**RECYCLING**  
now available every  
**TUESDAY**  
11 a.m.- 1 p.m.  
City Sanitation Yard  
21st & Maple

*In addition to regular recycling collection  
the first Saturday of each month, 8 a.m. to 12 noon*

The advertisement features a green recycling symbol, a yellow flower growing from a crushed can, and other recycling materials like a red bottle and a metal can. The background is a light blue sky.

# WEBSITE



**102,600**  
TOTAL VISITS

**1:23**  
AVERAGE TIME  
SPENT ON PAGE

**8,000**  
ONLINE PAYMENT  
PAGE VISITS

**220,676**  
TOTAL PAGE VIEWS

**15,912**  
PARK & ZOO  
PAGE VISITS

**58%**  
VISITORS USE  
MOBILE DEVICES

# PLANNING & ZONING



## 2019 Planning Commission

Rezoned <b>5</b> Parcels	Planning Commission	City Commission
<i>3300 Russ Meyer Boulevard/Freedom Drive Rezoning Request from County Agriculture to M-2</i>	Recommended	Approved
<i>730 N. Peter Pan Road Rezoning Request from County Agriculture to M-2</i>	Recommended	Approved
<i>611 W. Main Street Rezoning Request from R-3 to C-2</i>	Recommended	Approved
<i>615 W Main Street Rezoning Request from R-3 to C-2</i>	Recommended	Approved
<i>101 S 12th Street Rezoning Request from R-3 to C-2</i>	Recommended	Approved

# PLANNING & ZONING



## 2019 Planning Commission

Processed <b>3</b> Conditional Use Permits	Planning Commission	City Commission
<i>223-225 West Main Street Microbreweries</i>	Approved	Approved
<i>305 S. 10th Street Bed &amp; Breakfast</i>	Approved	Approved
<i>212 N. Penn – Indoor Firing Range including C-3</i>	Approved	Approved

# PLANNING & ZONING



## 2019 Planning Commission

Processed <b>4</b> Text Amendments	Planning Commission	City Commission
<i>Appendix A. Zoning code relating to: "Bus garaging and equipment maintenance"</i>	Recommended	Denied
<i>Appendix A. Zoning code relating to: "Communication Towers"</i>	Recommended	Approved
<i>Appendix B. Zoning code relating to: "Bed and breakfast", "Boarding and rooming houses" and other new additional uses.</i>	Recommended	Approved
<i>Appendix B. Zoning code relating to: "Indoor firing ranges.</i>	Recommended	Approved

# PLANNING & ZONING



## 2019 Board of Appeals Approvals

Processed <b>4</b> Variances	Board of Zoning Appeals
<i>200 S. Penn and 109-111 E. Maple (electronic signs/size)</i>	Approved
<i>507 Sinclair Drive (setbacks)</i>	Approved
<i>907-909 East Poplar Street (setbacks)</i>	Approved
<i>501 S. 20th (setbacks)</i>	Approved



# WATER/SEWER



Repaired 187 water main leaks.

Cleaned **87,901** feet of sewer main pipe

Produced approximately **521,773,000**

gallons of drinking water for customers



- Poured generator pad and control pad.



Started excavation for primary electric service line.



Pulled 130 Low Service Pumps for repairs.



Performed Annual Hydrant Flushing

We have also responded to and completed 2,344 Line spots.

Pedrotti calibrated the low service influent flow meter.

Recalibrated all chemical feed pumps. Tier II report filed



Reinstalled 130 Low Service Pumps.

Pulled 120 Low Service pumps for inspection/rebuild.

# WASTEWATER



Annual draining of the two 1.04 million gallon aeration basins for cleaning and service. While drained, the 2,000 individual aeration diffusers mounted on the basin's deck were cleaned.

The plant processed and land applied 86 dry tons of biosolids. The biosolids were applied to the cultivated land in the area near the plant.

Treated

# 488,974,200

gallons of wastewater

Our high flow day was January 11, 2019 (5,630,000 gallons)

Our low flow day was June 13, 2019 (1,190,000 gallons)

The plant was affected by a lightning strike in October that rendered one aeration basin inoperative but at half capacity the staff was able to keep the plant operating at a level that kept the process within the limits of the discharge permit until repairs could be completed in January of 2020.

# ADMINISTRATION



## INFRASTRUCTURE

- ★ Upgraded the Fuel Farm and credit card machine at the Airport.
- ★ Made substantial progress on electrical upgrades at the Water Treatment Plant.
- ★ Made substantial progress on Phase I of the 1916 City Hall rehabilitation project.

## BUSINESS DEVELOPMENT

- ★ Worked with MCAC to support economic development proposals.

## ECONOMIC DEVELOPMENT

- ★ Embedded culture focus – all City services relate back to economic development.
- ★ Drainage study in process for 7.39 acres north of Bradley Court.
- ★ Began work on healthcare needs.

## STRATEGIC PLAN

Live in community where:

- ★ There are well-paying jobs.
- ★ People are proud to live.
- ★ There is outdoor recreation.
- ★ There are good, safe roads.
- ★ Where you feel like you belong.

## ADA

- ★ Implemented ADA 2017 Transition Plan Phase IV
- ★ Installed ADA ramps.

## HUMAN RESOURCES

- ★ Hired new Director of Finance.
- ★ Hired a new Administrative Assistant to the Chief of Police.

## COMMUNICATIONS

- ★ Continued enhancing web site.
- ★ Continued quarterly newsletter.
- ★ Continued video recording of City Commission meetings available on website, City Facebook and City YouTube Channel (closed captioned).
- ★ Continued online agenda packets.
- ★ Continued to co-sponsor “First Friday” community updates with Chamber of Commerce.
- ★ Distributed Administrative Reports to the public
- ★ Distributed financial information and special reports as needed.
- ★ Continued Montgomery County Collaboration Partnership Meetings and Training with City and County officials.
- ★ Established a dedicated phone payment line.

# FIRST FRIDAYS



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# PLANNING RETREAT



## *April 2019 - Collective Prioritization of Initiatives*

1. **STREETS & ADA**
  - a. Maintenance of existing streets
  - b. ADA Improvements
  - c. New Streets
2. **HELP FOR NEW BUSINESS RECRUITMENT & RETENTION**
  - a. Connection to City Facilities
  - b. Incentives
  - c. Economic Development Plan for City
3. **QUALITY OF LIFE MAINTENANCE & IMPROVEMENT PLAN**
  - a. Pool
  - b. Memorial Hall
  - c. Library
  - d. Park & Zoo
4. **OTHER**
  - a) Beautification to Downtown - Wayfinding Signs
  - b) Public Safety Facilities & Apparatus Replacement

# LOVE INDEPENDENCE DAY

## Saturday, April 30, 2019



Riverside Park and Ralph Mitchell Zoo were filled with volunteers who helped install park equipment, pull weeds around the playground equipment, polish statues, clean up Kiddie Land and spiff up the gazebo.

The Finance Department gave cookies and heart-shaped suckers to the customers as they came in.



The Independence Police Department and RSVP Four County volunteers participated in National Drug Take Back Day by collecting unused prescriptions at City Hall.

The Housing Department cleaned out the tree-wells downtown, sprayed the sidewalks for weeds and planted flowers.

# BON VOYAGE



**Jim Brickens Retired  
with 18 Years of  
Service from the  
Street Dept**

**Fond Farewell  
to Tammy  
Freeman**



**Pat Pomeroy Retired  
with 6 Years Of  
Service from  
Fire/EMS 2013-2019**



# KIDS' CAMP

June 26, 2019



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# 1916 CITY HALL WALK-THROUGH



August 30, 2019

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# BASEMENT FLOODING



*September 14, 2019*



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# VETERANS DAY PARADE



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# LAUNCHED ECONOMIC DEVELOPMENT ADVISORY BOARD



## December 3, 2019

Chair, Chuck Goad  
Vice-chair, Wayne Stephany  
Secretary, Tony Roysse

1st Tuesday of the month, 3:30 pm

### Responsibilities:

*"Recommend and review on an ongoing basis the City's economic development policies which may pertain to but are not limited to preparation of an economic development strategy, a policy on providing ad valorem tax abatement, granting economic development incentives as permitted by law, establish guidelines for considering the above requests, and study other economic development concerns as determined by the board or requested by the city commission."*

Economic Development



Advisory Board

# CELEBRATE INDEPENDENCE



*December 5, 2019*

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# ACTIVE SHOOTER DRILL

*December 11, 2019*

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# AWARDS BANQUET



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Fun, Prizes, Games & Awards!

# SERVICE AWARDS



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**40 Years**

**WILLIAM J. KELLY**  
Municipal Judge



**30 Years**

**BARRY BEURSKENS**  
Maintenance III



**25 Years**

**DEREK BRYANT**  
Detective



**25 Years**

**LYDIA COLLINS**  
Clerk III



**20 Years**

**DUSTIN STAFFORD**  
Sergeant / IPD



**15 Years**

**CHRISTINA JOHNSON**  
Sergeant / IPD



**10 Years**

**JOHN FELTON**  
Water/Sewer Supervisor



**10 Years**

**KATIE SOUTHWORTH**  
Zoo Supervisor



**10 Years**

**RICHARD HAWK**  
Public Service Worker I



**5 Years**

**DANIEL CRANFORD**  
Public Service Worker II



**5 Years**

**JOSEPH MANYO**  
Public Service Worker I



**5 Years**

**JOHN BOLES**  
Captain/AEMT



**5 Years**

**RICHARD SHERLEY**  
Police officer I / IPD



**5 Years**

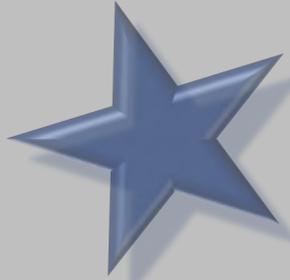
**CHARLES ALLEN**  
Dispatcher/Clerk I



**5 Years**

**BRIDGET HAMMER**  
Dispatcher/Clerk I





*Thank You...*

