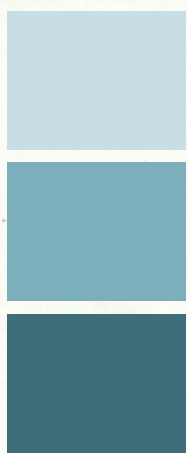




INDEPENDENCE PUBLIC LIBRARY **COMMUNITY IMPACT**

Youth Floor Remodel Complete



Thanks to a grant from CVR Energy in Coffeyville, the third floor remodel was completed in 2021. The grant provided for the construction of a storage room, repainting of the walls, reupholstering of the colorful and visually appealing children's furniture, and reconstruction of the circulation desk. The new design allows for better flow of traffic and more space for youth of all ages. It was designed to reduce the level of noise throughout the entire library.

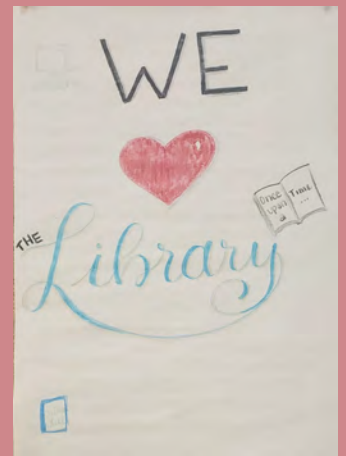
In 2020, the library completed a two year quest to grant patrons access to the library on weekends and evenings. The Open Access service permits patrons in good standing to utilize the library daily from 10 am to 10 pm on week days and 8 am to 10 pm on weekends for a total of 88 hours of library access. The library staff was thrilled to bring this new service to the community. Patrons loved it, especially when the pandemic started.

In 2021, the library continued with our pandemic procedures from the previous year for the first three months Library services were only available through Open Access, Curbside or Home Delivery. The library building was closed to the public Tuesday through Friday so that staff could work safely in the building to process materials, provide curbside delivery, and homebound delivery to patrons as most of the area libraries did.

However, by utilizing the Open Access service, the Independence Public Library was the only library in the United States and one of two libraries in the world to stay open consistently to their patrons throughout the entire pandemic. This 88 hours of service was more hours than the 37.5 hours the library was open prior to having Open Access. While many libraries opened and closed throughout the year as the case numbers changed or staff became infected, IPL was able to deliver consistent and safe library service to patrons all year long.

Open Access Donors

City of Independence,
Community National Bank,
Hugo Industrial Supply, First
Oak Bank, Jim Kelly, Jana
Shaver, Liz Moore, Mary
Tarrant, Sally Holiday and
many more



Open Access patrons delight the staff by leaving us artwork and messages to discover upon coming to work the next day.

Library Access During a Pandemic



EXPANDED DISCUSSION GROUPS



We had two discussion groups in 2021 hosted by staff member, Bill Gour. The first, a long-established group, was The Little Green Men, a science fiction and fantasy book club. The spirited discussions ranged from far-reaching to very specific. The second discussion group, The Drabble Rousers, was a new short story group started during the pandemic. A key benefit of a short story club was that it required far less prior commitment from participants. A discussion of a novel would have required at least three weeks for participants to read the book or longer depending on the book's length. Whereas, a short story can be read in an afternoon. Our stories were mostly available via a link on our Facebook page. This allowed for more frequent meetings and facilitated stronger connections among the members during a time when making connections was difficult.

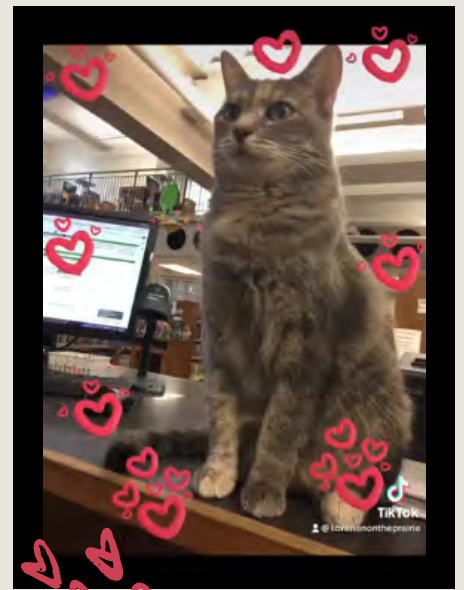
For decades, the "future of libraries" has been seen as an expansion into the world of high tech delivery and online services. The Covid pandemic definitely forced us into embracing that necessity but we came prepared. We had an established online presence and skill set. We already had accounts and experience using online conferencing applications. We were not going to let a global pandemic prevent us from serving our community, especially if it involved a lively discussion of literature and culture.

We switched our discussion groups to a hybrid format of online and in-person programming. The advantage of online discussions was that geographic location no longer presented any hindrance. Online live discussions included participants from around Kansas and Arkansas as well as Philadelphia. We were able to have Zoom participants from Ohio and Indiana with interest on our Facebook page from Canada and Europe. This year, we truly lived up to our vision of welcoming everyone to our library!

**The Independence Public Library welcomes and celebrates everyone.
As an innovator, we inspire curiosity and empower people to discover a world of
ideas which enrich our community.**

Trixie, the Library Cat a Tik Tok sensation

Trixie, the Library Cat, has been in European magazines and has always had her own Facebook following. This year at the age of 13, she added a new talent, Tik Tok Star. Although, officially she is not even old enough to be on the platform. Thanks to the filming and editing expertise of Monica Price and the help of other library staff, Trixie has spent the year lightening the load of patrons in the community and around the world. Click on the picture to view one of her more popular videos (You may have to sign in to Facebook and unmute.) or go to <https://fb.watch/aEa-LaJVhp/>



Grants

The Library was fortunate enough in 2021 to receive a total of \$61,860 in grant funding. Part of this was due to the continuation of our Libraries Build Business grant. This grant, also called LBB, has allowed the Independence Public Library to begin work on creating a small business lab and developing self-paced courses. This grant, which is coming to a close, has provided a mini makerspace, top-of-the-line PC and Mac computers, a large format printer, a laser engraver, and various other tools for entrepreneurs. In addition, we kicked-off the year by hosting Crossroads: Change in Rural America, a Smithsonian Traveling Exhibit supported by a grant written by Brandon West, Development Coordinator at the library.



The library also received two COVID-related grants during the year. The first one from the State Library of Kansas, the American Rescue Plan Act, allowed us to purchase more tools for our Business Center and update our 2nd Floor Computers. This grant also allowed us to replace our 10-year-old Early Learning stations in our Youth Department. Humanities Kansas provided our second COVID grant, SPARK. This grant allowed us to offset our electric bill and helped with the salaries of our part-time staff.

Brandon West, and other staff members also helped many organizations write grants. The library secured two grants from the Kansas Creative Arts Industry Commission. The first grant was for Independence Main Street, to create a mural at Patio 210. The second grant was for the Friends of the Independence Public Library, to provide a new state-of-the-art recording studio at the library on the second floor!

**"Very nice library overall.
You have done a lot to keep
up with the times and to try
to involve the library with
multiple facets of the
community."**

~ Survey Respondent



Helping Patrons during COVID

During the height of the Pandemic, the Independence Public Library provided safe and continuous service to our community. Utilizing Open Access and staggered shifts, IPL fielded patron's requests and provided help virtually any time of the day or night. Our staff answered calls, responded to emails, and talked with individuals in order to fax unemployment documents, print forms, put books or movies on hold for later curbside or homebound delivery, or any other individualized and unique request patrons made. We helped many people get set up with our digital services such as Hoopla or Libby and talked them through using those services. Staff would take the time to pull books from the shelf and read the inside covers to patrons over the phone so they could find something interesting to read. It was common for staff to answer a Facebook request late at night or answer a call before 8 am. We would often be the only person our patrons spoke with for days at a time and so we provided round-the-clock service for our community.

Our Senior Service Coordinator, Nancy Kishpaugh, also increased our contactless homebound deliveries during the Pandemic. This service allowed our community members, who could not get out or were sheltering due to safety concerns, to continue having access to library resources. Our service did not stop there. We helped patrons who stopped us in the parking lots as we were going to pick up groceries, we helped patrons through their car windows or from their front-porchs, or even while we were at the lake. While COVID disrupted our regular operating hours, IPL staff were able to work together to provide 24-hours a day service.

At the beginning of April, after the construction projects on our two circulation desks were completed, we reverted back to our pre-pandemic operating hours. We have maintained these ever since even while other libraries in the state have been forced to close periodically due to outbreaks of the virus.

"I used the Open Access prior to the pandemic but during the pandemic it was a life-line to me and my home bound clients. Since regular hours resumed the staff, as usual, go above and beyond in helping each and every patron that walks in the door. That personal service is a testament to how important the library is to the community."

~ Survey Respondent

Independence Public
LIBRARY
STATISTICS



Grant funding
received in 2021.

**"THANK YOU FOR THE
ENERGY YOU ... EXPEND ON
A DAILY BASIS TO HELP ME
AND OTHER COMMUNITY
MEMBERS HANG ONTO OUR
MARBLES."**

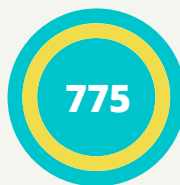
- Lina Miller

October 29th...Nancy Kishpaugh.... "I delivered books to Montgomery Place tonight. The care worker who came to get the books asked me if I could get a certain movie for her to show the residents. I was able to check the library system on my cell phone, find the movie and place a hold on it. She went back to work happy!"

YEARLY STATISTICS



**NUMBER OF
USES OF
OPEN ACCESS**



**NUMBER OF
OPEN ACCESS
PATRON CARDS**



**NUMBER OF
CLASSES AND
EVENTS**



**NO. OF USES
OF ONLINE
RESOURCES**

"On my afternoon ride to Elk City Lake I stopped to chat with a library patron. They mentioned they were having trouble getting into Hoopla. I checked their account on my cell phone, renewed it, reset the pin and they were successful in getting in." Nancy Kishpaugh

**"THE LIBRARY AND LIBRARIANS
ARE EVERYWHERE!"**

**"THANK YOU SO MUCH
FOR OPEN ACCESS. IT
HAS SAVED MY SANITY
AND MY LIFE. I USED IT
TO CHECK OUT BOOKS
AND MOVIES."**

Independence Public Library

2022 Goals



✓	FUN AND WELCOMING
<input type="checkbox"/>	DEVELOP 6 NEW AND FUN PROGRAMS
<input type="checkbox"/>	INCREASE ACTIVE FRIENDS OF THE LIBRARY MEMBERSHIP BY 20
<input type="checkbox"/>	PARTNER WITH 12 NEW ORGANIZATIONS ON VIRTUAL PROGRAMS

✓	ENRICH LIVES!
<input type="checkbox"/>	INCREASE USAGE OF DIGITAL SERVICES BY 25 PERCENT
<input type="checkbox"/>	FACILITATE 12 SUCCESS STORIES FROM SMALL BUSINESS LAB USERS
<input type="checkbox"/>	PROVIDE 1 TELE-HELP STATION



✓	CONNECT AND SHARE
<input type="checkbox"/>	PARTNER WITH 12 NEW ORGANIZATIONS ON VIRTUAL PROGRAMS
<input type="checkbox"/>	CAPTURE 25 SUCCESS STORIES FROM NEW PATRONS THROUGH OUTREACH
<input type="checkbox"/>	INCREASE USAGE OF SERVICES BY 10 PERCENT



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Cash Basis

Independence Public Library
Income & Expense Budget vs. Actual
January through December 2021

	Jan - Dec 21	Budget	\$ Over Budget
Ordinary Income/Expense			
Income			
Carry Forward Balance	231,429.22	148,917.00	82,512.22
City Funding - All			
City - Other	25,000.00	25,000.00	0.00
City Ad Valorem	245,731.51	225,037.00	20,694.51
City Del Ad Valorem	15,082.26	10,000.00	5,082.26
Motor Vehicle Tax	4,617.28	30,000.00	-25,382.72
Total City Funding - All	290,431.05	290,037.00	394.05
Desk Collections	3,132.35	10,000.00	-6,867.65
District Funding			
District Funding - Other	301,175.80	297,826.00	3,349.80
Total District Funding	301,175.80	297,826.00	3,349.80
Donations	5,351.95	10,000.00	-4,648.05
Friend's Contribution	0.00	20,000.00	-20,000.00
Grants	61,860.66	57,500.00	4,360.66
Interest	236.62	1,000.00	-763.38
State Library Operating Grant	3,482.69		
Total Income	897,100.34	835,280.00	61,820.34
Gross Profit	897,100.34	835,280.00	61,820.34
Expense			
Capital Outlay	21,931.70	10,000.00	11,931.70
LIBRARY MATERIALS EXPENSE			
Adult Books	23,689.99	19,000.00	4,689.99
Audio-Visual	11,667.85	17,000.00	-5,332.15

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Independence Public Library
Income & Expense Budget vs. Actual
January through December 2021

	Jan - Dec 21	Budget	\$ Over Budget
Children's Books	11,047.28	10,000.00	1,047.28
eContent	13,448.18	6,000.00	7,448.18
Microfilm/Digital	5,489.64	2,000.00	3,489.64
Periodicals	2,836.58	3,000.00	-163.42
Reference	247.45	200.00	47.45
Young Adult Materials	2,783.69	3,000.00	-216.31
Total LIBRARY MATERIALS EXPENSE	71,210.66	60,200.00	11,010.66
OPERATING EXPENSE			
CLASSES & EVENTS			
Adult Events	934.04	1,000.00	-65.96
Holiday Festival	282.85	600.00	-317.15
Kids Events	7,238.80	3,000.00	4,238.80
Promotional Expense	688.00	1,090.00	-402.00
Senior Programming	259.74	1,000.00	-740.26
Teen Events	637.59	1,000.00	-362.41
Travel	0.00	2,364.00	-2,364.00
Total CLASSES & EVENTS	10,041.02	10,054.00	-12.98
Contingency Fund	3,650.75	4,470.00	-819.25
Dues and Education	1,876.00	1,750.00	126.00
Furniture & Equipment			
Computer Equipment			
Computer Equipment - Other	2,262.92	3,000.00	-737.08
Total Computer Equipment	2,262.92	3,000.00	-737.08
Furniture	3,693.93	500.00	3,193.93
Other Equipment	10,817.74	500.00	10,317.74

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Independence Public Library
Income & Expense Budget vs. Actual
January through December 2021

	Jan - Dec 21	Budget	\$ Over Budget
Total Furniture & Equipment	16,774.59	4,000.00	12,774.59
Grant Outlay	46,362.38	43,500.00	2,862.38
Legal Publishing	0.00	300.00	-300.00
Liability Insurance	0.00	350.00	-350.00
Miscellaneous	308.63		
PROFESSIONAL SERVICES			
Accounting	4,812.00	4,500.00	312.00
Consulting	632.38	600.00	32.38
Legal Fees	175.00	150.00	25.00
Total PROFESSIONAL SERVICES	5,619.38	5,250.00	369.38
REPAIR & MAINTENANCE			
Building Repairs	36,021.51	23,280.00	12,741.51
Equipment Repairs	6,358.66	6,130.00	228.66
Total REPAIR & MAINTENANCE	42,380.17	29,410.00	12,970.17
SHIPPING			
Courier	1,450.00	5,500.00	-4,050.00
Postage	613.86	1,000.00	-386.14
Total SHIPPING	2,063.86	6,500.00	-4,436.14
Software, Systems	8,495.75	6,570.00	1,925.75
SUPPLIES			
Adult Services	233.24		
Building	2,070.25	2,000.00	70.25
Library & Office Supplies	6,298.74	14,500.00	-8,201.26
Youth Supplies	1,475.18		
SUPPLIES - Other	10.91		

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Independence Public Library
Income & Expense Budget vs. Actual
January through December 2021

	Jan - Dec 21	Budget	\$ Over Budget
Total SUPPLIES	10,088.32	16,500.00	-6,411.68
UTILITIES			
Electricity	23,014.84	24,000.00	-985.16
Gas	3,128.44	3,500.00	-371.56
Internet Connection	20.00	1,500.00	-1,480.00
Telephone	5,200.47	4,000.00	1,200.47
Water & Sewer	2,565.20	2,500.00	65.20
Total UTILITIES	33,928.95	35,500.00	-1,571.05
Total OPERATING EXPENSE	181,589.80	164,154.00	17,435.80
PERSONNEL EXPENSE			
Child Support Deduction	0.00		
Employee Recruitment	2,461.97		
Fitness	199.00		
Health & Dental Insurance			
Health & Dental Insurance - Other	58,349.91	71,263.00	-12,913.09
Total Health & Dental Insurance	58,349.91	71,263.00	-12,913.09
Life Insurance	853.98	1,200.00	-346.02
Payroll Expenses	304,830.82	336,070.00	-31,239.18
Payroll Taxes	24,587.39	26,109.00	-1,521.61
Retirement Contribution	32,171.74	31,334.00	837.74
Work Comp Insurance	1,080.00	450.00	630.00
Total PERSONNEL EXPENSE	424,534.81	466,426.00	-41,891.19
Remodel			
Remodel Bookshelves, Furniture	152.13		

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Cash Basis

Independence Public Library
Income & Expense Budget vs. Actual
January through December 2021

	Jan - Dec 21	Budget	\$ Over Budget
Remodel Repairs	1,350.00		
Total Remodel	1,502.13		
Total Expense	700,769.10	700,780.00	-10.90
Net Ordinary Income	196,331.24	134,500.00	61,831.24
Net Income	<u>196,331.24</u>	<u>134,500.00</u>	<u>61,831.24</u>