

*City of* 

# INDEPENDENCE

2017 Annual Report



# AIRPORT



Reconstructed North Taxilane

- ★ 172,329 gallons of fuel sold, generating \$430,767.28.
- ★ AWOS Replacement – Upgraded from AWOS II to AWOS III/PT (KDOT Grant)
- ★ Awarded KDOT grant for Jet A Fuel Card Reader
- ★ KDOT Grant submitted for terminal upgrade.
- ★ Contract signed to design, bid and prepare FAA Grant to rehab Runway 4/22 and Taxiway C
- ★ AV Gas Tank Cleaning
- ★ Reconstructed T-Hangar Taxilanes (FAA/KDOT Grant)

# AWOL

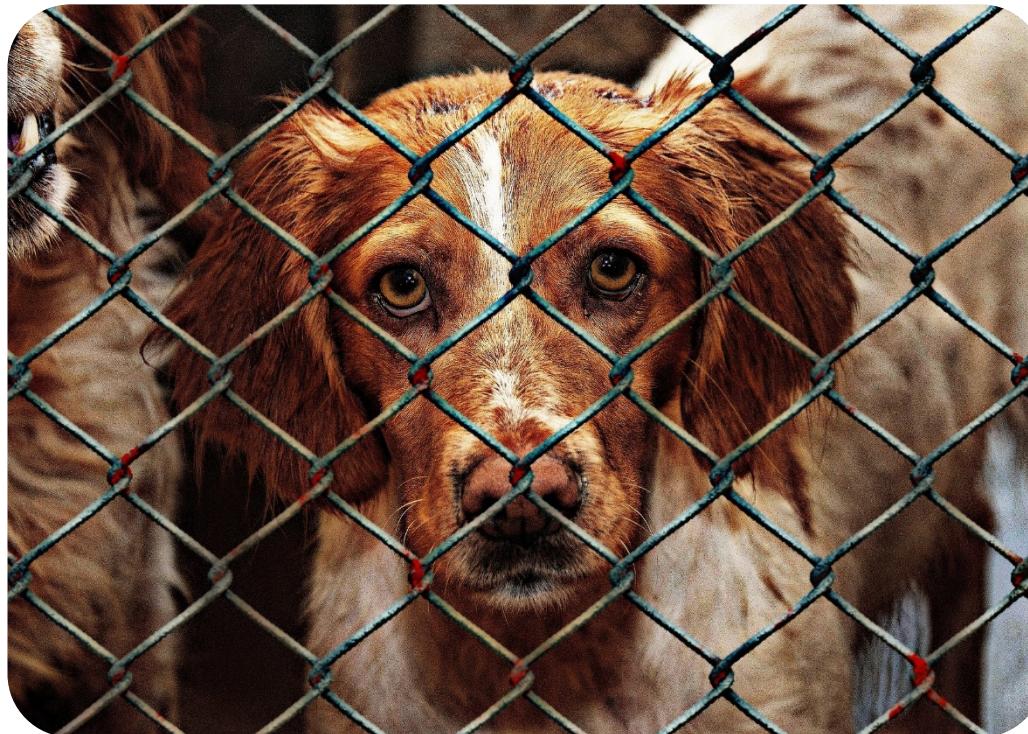


## DOGS

- ★ 146 adopted
- ★ 132 reclaimed

## CATS

- ★ 153 adopted
- ★ 16 reclaimed



**Total animals sheltered: 569**

**Dog spays/neuters: 189**

**Cat spays/neuters: 185**

# BUILDING



- ★ In 2017 a major update of the Building and other related codes was implemented which improved the ISO rating.

**32** residential building permits issued, representing  
**\$780,845** in construction



**35** commercial building permits issued,  
representing  
**\$3,525,687** in construction



**\$25,308** collected in permit fees

**\$4,306,532** total building valuation

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**15** condemned structures removed by the City

**13** rental inspections for the Independence  
Housing Authority

**25** inspections from rental housing complaints



# FINANCE



City Licenses Issued	No.	Revenue
Business	1,134	\$33,200.50
Electrician	57	\$2,470.00
Plumber	44	\$1,510.00
CMB/Alcohol	30	\$5,775.00
Pet Licenses	326	\$1,394.00
Rummage Sales	375	\$937.50
<b>TOTALS</b>	<b>1,966</b>	<b>\$45,287.00</b>
<b>Other Fees</b>		
Water Payments		\$1,478,649.31
Sewer Service Fees		\$1,988,538.12
Sanitation Fees		\$1,118,026.05
<b>TOTALS</b>		<b>\$4,585,213.48</b>

*Total revenue collected  
through all City sources*

**\$17,378,485.76**



★ ★ ★ ★ ★  
*Welcomed  
Mike Borovetz  
to the role of  
City Clerk*

Received **41**  
requests  
for a total of **98**  
Open Records  
items

# MEMORIAL HALL



*Total Rental  
Fees Collected  
= \$32,329.75*

**Facility Usage Detail –**  
**Number of times used:**

- ★ **Civic Center – 101**
- ★ **Kitchen – 79**
- ★ **Gallery – 159**
- ★ **Veterans Room – 87**
- ★ **Am. Legion Room – 49**
- ★ **VFW Room – 14**
- ★ **Spanish Room – 30**
- ★ **Patriot Room – 9**
- ★ **Lobby – 37**
- ★ **Auditorium – 39**
- ★ **Green Room – 3**
- ★ **Dressing Rooms - 31**



*Photos from  
Neewollah  
queen  
coronation  
and musical  
at historic  
Memorial  
Hall*



# MUNICIPAL COURT



642 Cases Filed  
30 Trials  
431 Found Guilty  
44 Diversions  
205 Cases Dismissed



**\$113,951.30**  
collected in court fines

# PARK & ZOO



## ZOO

- ★ Painted Stevens Building, replaced over 20 fence posts, and replaced hoof stock bison wall.
- ★ New babies: Bison, elk, capuchin, white tail deer and wood ducks.
- ★ Zoolloween: 1,400 guests/\$2,662 raised.
- ★ 7th year to assist ICC Vet Tech program.
- ★ 28 volunteers contributed 326.75 hours of service.

## CEMETERY

- ★ Sold 25 cemetery spaces, with 92 burials, 36 cremations and 47 new stones placed.

## PARK

- ★ Purchased and replaced Miniature Train wheels.
- ★ Added security cameras at the 4H Building and Tennis Clubhouse.
- ★ Updated Lone Chief Cabin (tables, painting, etc.).
- ★ 101,832 ride tickets sold, generating \$18,525.49.
- ★ 444 park facility rentals generated \$17,825.50/ Concession stand \$1,785.28.
- ★ Hosted more than 30 school outings.

## *Replaced Train Canopy!*



# FIRE/EMS

2,656 Medical Calls

2,226 Emergency

430 Non-Emergency

1,438 Patients Transported

4:31 Average Response Time  
(National Average is 7 Minutes)

\$841,897.41 Revenue Generated

80,905 Mileage on EMS units

*Welcomed*  
**Shawn**  
**Wallis**  
*Fire/EMS Chief*



## Fire Calls

19 Residential

29 Gas Leaks

13 Grass Fires

8 Car Fires

21 Trash Fires

5 Mutual Aid Requests

50 False Alarms

18 Alarm Malfunctions

11 Unintentional Fires

8 Power Lines Down

11 Aircraft Standbys

10 Haz Mat Spills

\$450,000 estimated damages



# FIRE/EMS



Independence Fire/EMS responded to 17 cardiac arrests with a 29.4% successful resuscitation. The National Average is 11%. This success is attributed to the following factors:

- IPD Dispatch performing Emergency Medical Dispatch and instructing callers to start CPR.
- Auto Pulse, a device that provides nearly perfect CPR on a patient.
- Fire/EMS Personnel Training, continuous training to ensure excellence in patient care.

## Projects

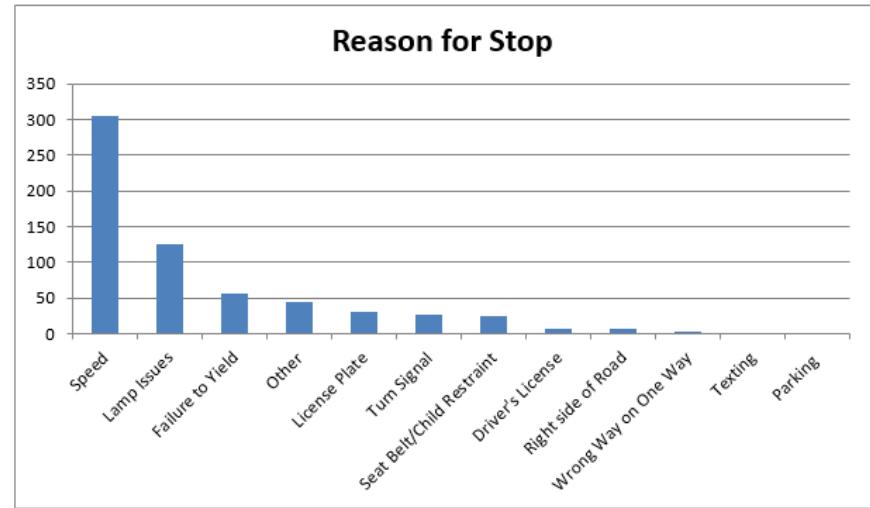
- Completed pre-plan inspections for all schools and industries.
- Pressure tested 5,800 feet of fire hose.
- Took possession of a 2017 remount ambulance.
- Performed 40 fire prevention inspections.
- Installed 48 smoke detectors in 21 homes.



# POLICE



- ★ Police Chief Jerry Harrison completed the CPM (Certified Public Management) course.
- ★ Hired 1 new dispatcher, 4 full-time officers and 1 part-time officer.
- ★ Dispatchers handled 16,041 calls for service. Of those, 12,462 were handled by the PD and the remainder by Independence and Cherryvale Fire and EMS.
- ★ A total of 2,243 incident and crime reports were taken. Patrolmen investigated 148 vehicle accidents; executed 284 felony and misdemeanor arrests; and conducted 638 traffic stops.
- ★ School Resource Officer spent an estimated 1,250 hours in the schools. He also attended the Kansas SRO conference for additional training.
- ★ Performed numerous house watches and extra patrols, as well as public speaking engagements about crime prevention at various clubs and organizations.
- ★ Two lifesaving awards were presented to Police employees - Dispatcher Stephani Groff and Officer Charlie Benedict.

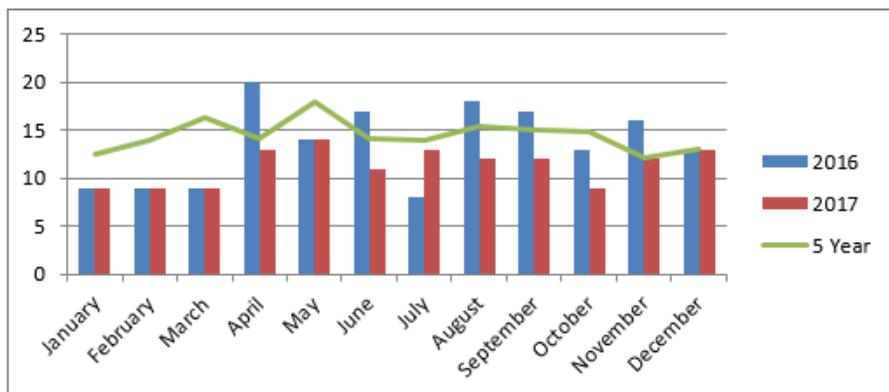


# POLICE

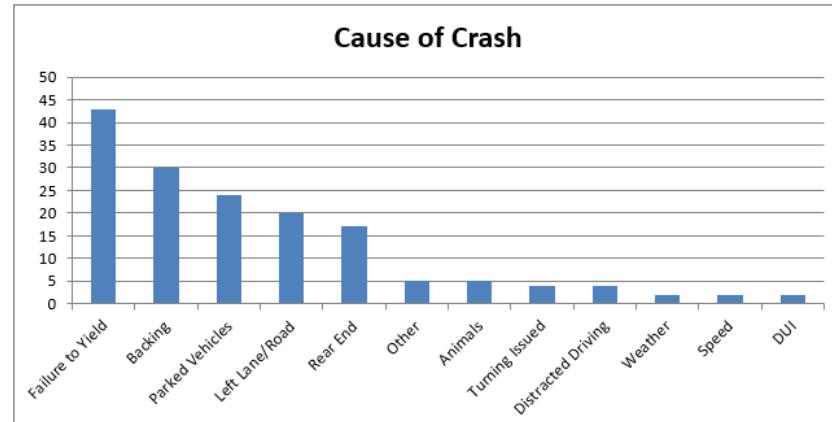


- ★ Conducted multiple seat-belt enforcement checkpoints, utilizing a statewide program initiated by KHP.
- ★ Purchased one Ford Explorer to add to the fleet of 12 vehicles for the department.
- ★ Officer Charlie Benedict conducted 4 Women's Self-Defense courses, attended by approximately 50 women. Officer Benedict has conducted 23 Women's Self Defense classes since initiating this program.
- ★ Dispatchers all certified in Emergency Medical, Fire and Police Dispatch through Priority Dispatch and use these protocols daily to help save lives.
- ★ In November, "Text to 911" was added to the NexGen 911 telephone system, which was installed September 2016.
- ★ Dispatchers answered 11,448 calls to 911 and 37,229 incoming admin lines. Overall with inbound, outbound and 911 calls, dispatchers handled 72,539 phone calls.

**Accidents by Month**



**Cause of Crash**



# STREET DEPARTMENT



*Completed all routine tasks... hanging downtown banners, setting barricades for events, etc.*



**Repaired 4** storm drain lids.

**Mowed 321** nuisance lots full of tall grass



Picked up **1,450** piles of brush and performed **250** linear feet of ditch cleaning.

Removed **10** dead trees from the Rights-of-Way.

Applied **400** tons of road rock to gravel streets and alleys.



# SANITATION



Picked up **19** appliances and  
**260** miscellaneous  
piles of trash

Picked up **6,106** tons of trash



*Supported annual City-wide and  
Downtown Cleanup events.*



# RECYCLING



**102,490**  
1bs.  
**COLLECTED!**

188 Volunteer Hours

for the year

Average 224 Monthly  
Drop-offs

Average 4.3 Tons  
monthly collections



# WEBSITE



A screenshot of the City of Independence Kansas website. The header features the city's logo and navigation links for Government, Services, Business, Community, and How Do I... A search bar is also present. The main content area includes a graphic of three devices (laptop, tablet, smartphone) connected by a network of lines, a call-to-action for an emergency alert system, and links for various online services. A red banner at the bottom offers News Flash, Spotlight, Events, and Meetings sections.

**80,047**  
TOTAL VISITS

**171,405**  
TOTAL PAGE VIEWS

**2:42**  
AVERAGE TIME  
SPENT ON PAGE

**13,338**  
PARK & ZOO  
PAGE VISITS

**7,537**  
ONLINE PAYMENT  
PAGE VISITS

**48%**  
VISITORS USE  
MOBILE DEVICES

# PLANNING & ZONING



## 2017 Planning Commission Board of Appeals Approvals

ACTION	DESCRIPTION
4 Conditional Use Permits	511 S. 4 <sup>th</sup> (Daycare); 401-419 N. 8th/209 W. Locust (Drive-In restaurant); 306 Crestview Drive (Daycare); and 1201 N. 10 <sup>th</sup> /515 W. Oak (Pre-primary School)
2 Rezonings	401-419 N. 8th/209 W. Locust (C-3 and R-4 to C-2), and 2207 N. 10 <sup>th</sup> (R-4 to O&P)
2 Text Amendments	Article IV, Section 403 and Article VIII, Section 803.4, relating to Banners; and Article VIII, relating to Attention Attracting Devices and Electronic Signs
5 Variances	510 and 584 N. Penn [X2] (number and size of signs); 741 Hackney Ave (setbacks); 410 Pearl (setbacks); and 501 S. 20 <sup>th</sup> (construction in floodplain)



# WATER/SEWER



Repaired **239** water main leaks.



Installed **160** feet of 2" and **20** feet of 12" water main lines.



Performed Annual Hydrant Flushing

Repainted all **SAFETY** **YELLOW** striping around plant.

Cleaned **68,477** feet of sewer main pipe



Overhauled east air compressor, and repainted



Replaced surface wash line on #2 filter



Filter Upgrade Completed

Produced approximately **521,773,000**

gallons of drinking water for customers

# WASTEWATER



Annual draining of the two 1.04 million gallon aeration basins for cleaning and service. While drained, the 2,000 individual aeration diffusers mounted on the basin's deck were cleaned.

Applied **100** dry tons  
of bio-solids.

Treated

**565,820,000**

gallons of waste water

In 2017, there were major pieces of equipment that required overhaul and replacement:

- The Channel Monster grinder which operates continually 24/7;
- The Auger Monster, debris removing auger;
- Three out of four aeration basin mixers (two mixers run continually, 24/7).

# ADMINISTRATION



## INFRASTRUCTURE

- ★ Completed Peter Pan & Main Street intersection improvement.
- ★ Mill and overlay of Penn Avenue from Chestnut to Oak.
- ★ Major improvements to airport AWOS and T-Hangar taxilanes.
- ★ Economic Development grant for improvements to North Peter Pan Road to be completed in 2018.
- ★ Public hearings and loan application process started for sanitary sewer and water plant improvements.
- ★ PEC contracted to begin design on water treatment plant upgrades.
- ★ Steering Committee provided a recommendation to rehabilitate the 1916 City Hall and construct a new Public Safety facility across the street, north of City Hall.

## BUSINESS DEVELOPMENT

- ★ Worked with MCAC to support economic development proposals.

## ADA

- ★ Curb ramp improvements on Penn Avenue from Chestnut to Oak as part of mill and overlay project.

## HUMAN RESOURCES

- ★ Commission hired new City Manager.
- ★ Hired new City Clerk.
- ★ Received "Gold Star" rating from KMIT resulting in 10% insurance discount.
- ★ Performed City wide evaluations.

## COMMUNICATIONS

- ★ Continued enhancing web site.
- ★ Continued quarterly newsletter.
- ★ Continued video recording of City Commission meetings available on website, City Facebook and City YouTube Channel (closed captioned).
- ★ Modified online agenda packets to an html format that is easier to navigate on mobile devices.
- ★ Continued to co-sponsor "First Friday" community updates with Chamber of Commerce.
- ★ Assistant City Manager completed Public Information Officer Training.
- ★ Continued Montgomery County Collaboration Partnership Meetings with City and County officials (started in November of 2016).

# PIVOTAL EVENTS



*Commission Hired New City Manager  
Craig Whitehead  
June 2017*

# PIVOTAL EVENTS



## OPTION A- Renovation + New Building (REVISED)

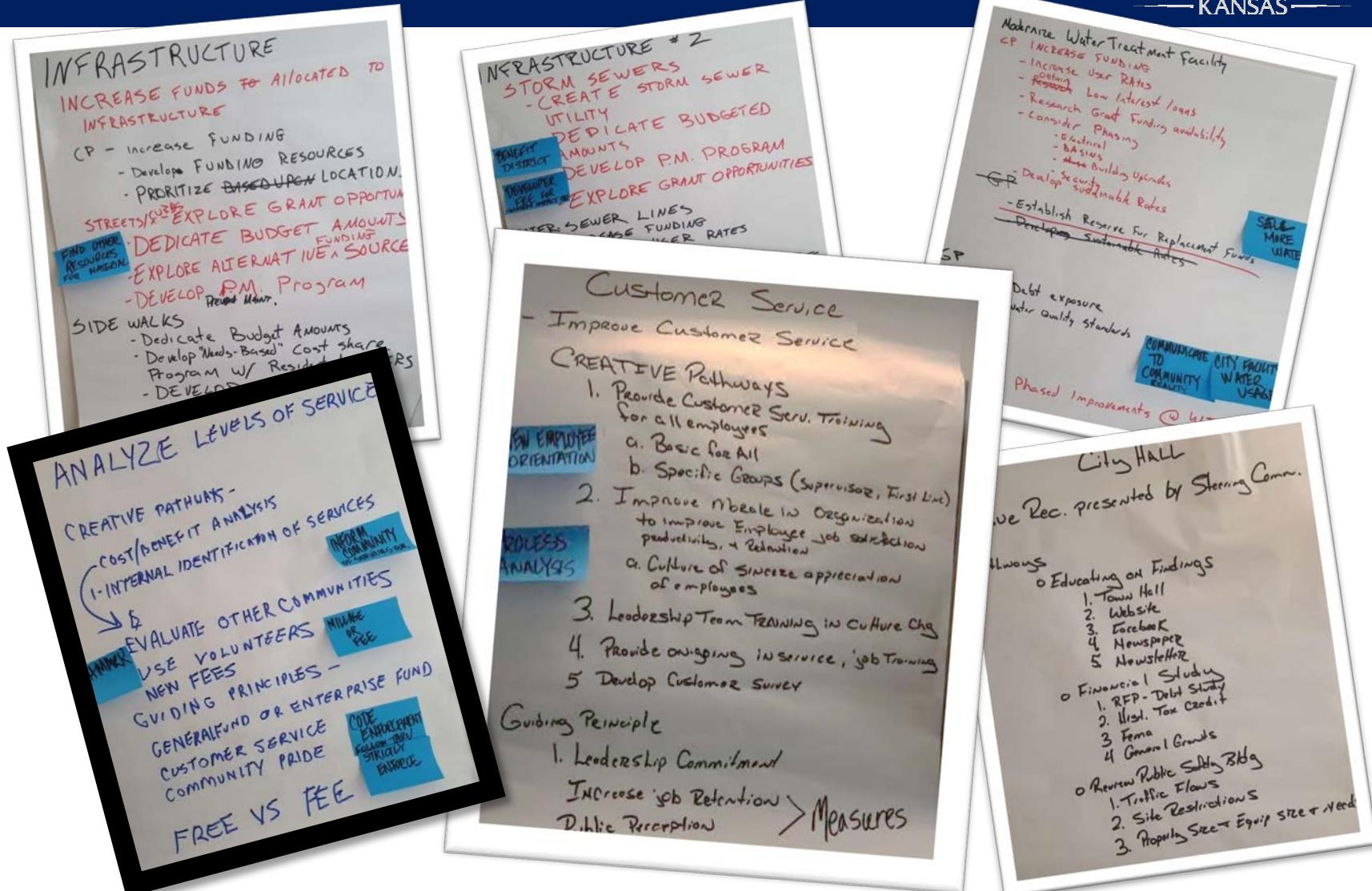
Construction Costs = \$13,725,067

Project Costs = \$ 2,400,136

Total Costs = \$16,125,203

*Steering Committee Recommendation*  
June 2017

# PLANNING RETREAT

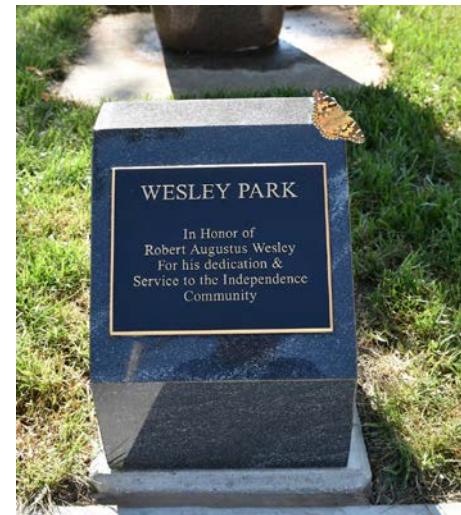


Commission / Staff Planning Retreat July 2017

# PIVOTAL EVENTS



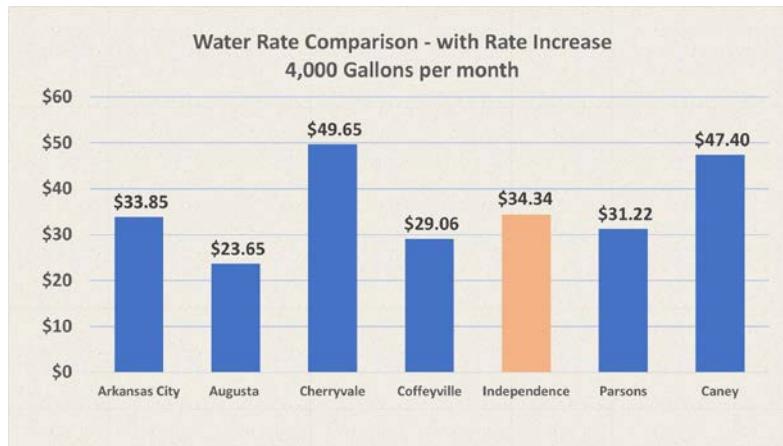
*Robert  
Augustus  
Wesley Park  
Dedication  
September  
2017*



# PIVOTAL EVENTS



## Water We Going To Do?



AVERAGE MONTHLY UTILITY BILL COMPARISON			
4,000 GALLONS PER MONTH			
	CURRENT	PROPOSED	Difference
<b>WATER</b>			
BASE RATE (INC 1K GAL)	7.18	14.36	7.18
CONSUMPTION RATE	9.99	19.98	9.99
TOTAL WATER	17.17	34.34	17.17
			100.00%
<b>SEWER</b>			
BASE RATE	20.42	23.79	3.37
CONTRIBUTION RATE	15.40	17.94	2.54
TOTAL SEWER	35.82	41.73	5.91
			16.50%
<b>TRASH</b>			
STANDARD RESIDENTIAL	18.52	19.45	0.93
TOTAL UTILITY BILL	71.51	95.52	24.01
			33.57%



*Water Rate Increase Presentation  
October 2017*

# PIVOTAL EVENTS



*3 Public Forums Regarding Steering Committee  
Recommendation for City Hall & Public Safety  
October - November 2017*

# VETERANS CELEBRATION



*November 11, 2017*

# COMMISSIONER-ELECT ORIENTATION TOURS



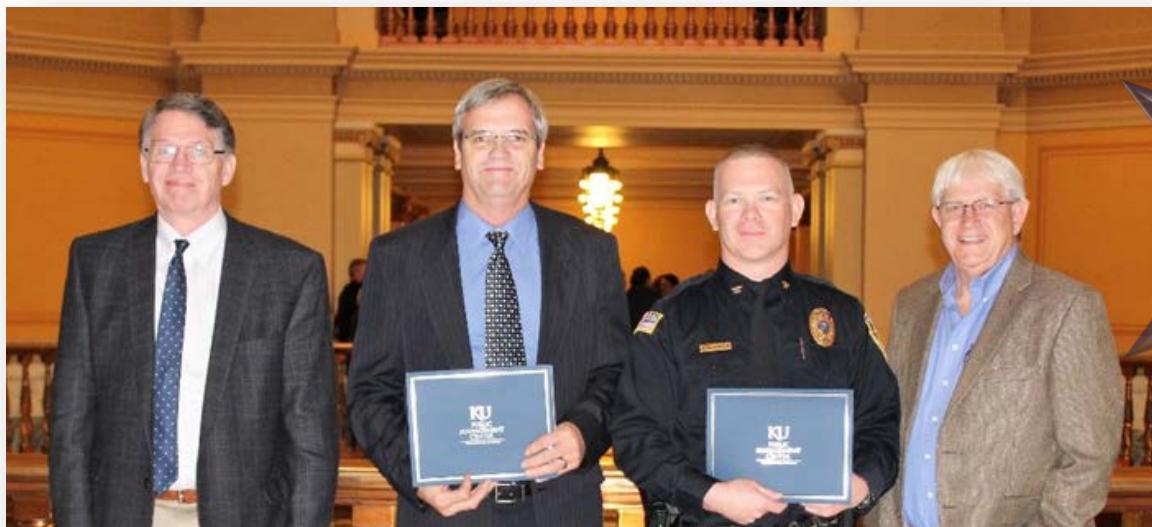
*December 2017*

# DISASTER DRILL



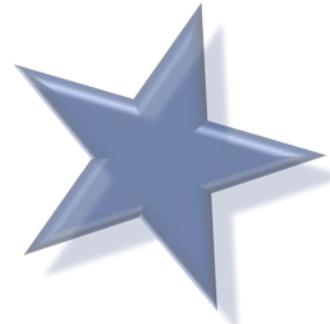
*Conducted a Disaster Drill with various agencies and community groups December 2017*

# EMPLOYEE ACCOMPLISHMENTS



## Mike Passauer and Jerry Harrison

Graduated the Certified Public Manager Program from KU. The CPM provides a foundation of knowledge and skills in management practices for managers, offering opportunities for professional and personal growth while fostering effective management practices in government.



# SERVICE AWARDS



35 YEARS  
**GARY MACY**  
PSW III, Street



25 YEARS  
**TAMMY FREEMAN**  
Administrative Aid/  
Dispatch Supervisor



30 YEARS  
**DAVID COWAN**  
Safety Director &  
Code Enforcement



20 YEARS  
**JUDITH NELSON**  
Dispatcher/  
Records Clerk

# SERVICE AWARDS



15 YEARS  
**CYNTHIA A. NUTT**  
Executive Housing  
Director



15 YEARS  
**KENNETH FARMER**  
Chief Wastewater  
Plant Operator



15 YEARS  
**REBECCA HAMILTON**  
Municipal Court Clerk



15 YEARS  
**LARRY MOORE**  
Water Plant Operator

# SERVICE AWARDS



10 YEARS  
**BARNEY RYNO**  
PSW II, Water/Sewer



10 YEARS  
**RANDALL JACK**  
PSW III, Sanitation



10 YEARS  
**MICHAEL BREWER**  
PSW I, Sanitation



10 YEARS  
**CHARLES  
BENEDICT**  
Animal Control/  
Police Officer

# SERVICE AWARDS



5 YEARS  
**STEPHEN MELTON**  
PSW II, Sanitation



5 YEARS  
**CODY SHAMBLIN**  
PSW III, Airport



5 YEARS  
**JERRY TUCHSCHERER**  
Maintenance III, Housing



5 YEARS  
**JONATHAN BOOE**  
Firefighter/EMT



*Thank You...*

