



Statement on Revised City Hall Hours and Ice Storm Brush Pickup and Disposal

For Immediate Release
December 22, 2020

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Temporary City Office Hours:

Please note that due to staff shortages in the City Clerk's Office due to COVID-19, City Hall office hours will be as follows:

Wednesday, December 23 – Open 8-12 (CLOSE at NOON)
Thursday, December 24 – CLOSED
Friday, December 25 – CLOSED
Monday, December 28 – Open 8-12 (CLOSE at NOON)
Tuesday, December 29 – Open 8-12 (CLOSE at NOON)
Wednesday, December 30 – Open 8-12 (CLOSE at NOON)
Thursday, December 31 – CLOSED
Friday, January 1 - CLOSED

To pay your utility bill you may call 1-844-215-7377 or 620-332-2500 option 1 and use our automated voice recognition system. You can also pay online at <https://www.municipalonlinepayments.com/independenceks>. Additionally, you can mail your payment or use our two drop box locations: 811 W. Laurel St. and 120 N 6th St. These drop boxes are checked multiple times a day. As a reminder, requests for same day utility service must be made prior to noon on any given day.

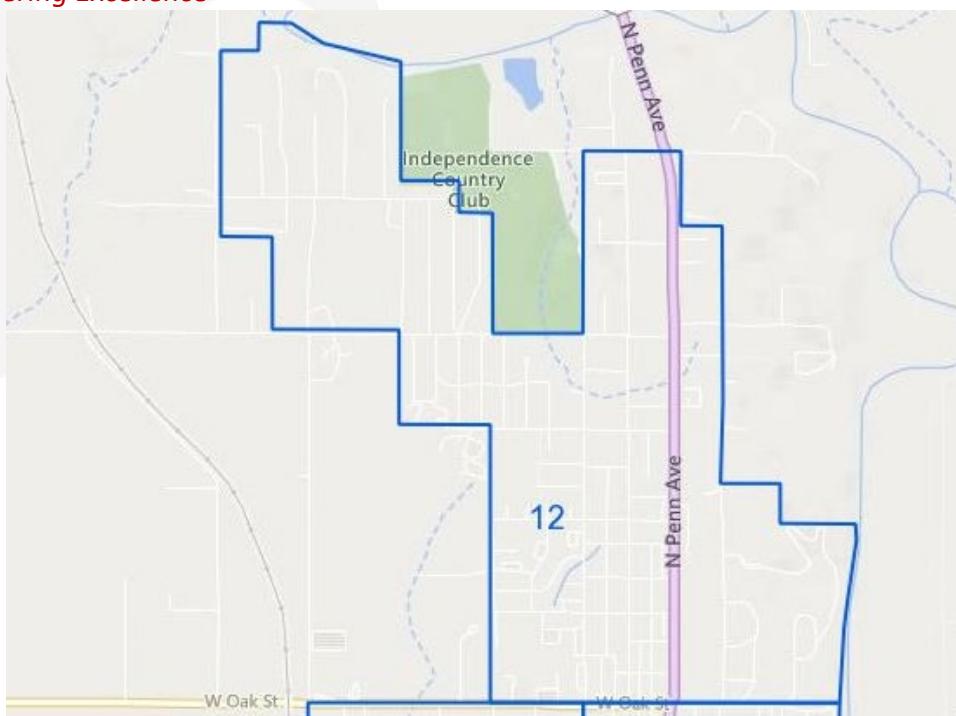
Brush Pickup Update:

The Street Department has been working diligently to complete brush pickup from the October 2020 ice storm. However, due to staffing issues related to COVID-19 this has taken longer than expected. We are allocating resources and equipment from our Street, Water-Sewer, and Cemetery departments together on December 28-30 to expedite this pick-up effort.

The area left to pick up brush from the Ice Storm is Area 12, which is north of Oak Street.



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Please place all tree limbs in the grass area along the street curb in front of your house.

Residents South of Oak Street have already been canvassed and should call in their brush pickups to the City Clerk's office during office hours at 620-332-2500 option 2, or through the webpage so a work order can be scheduled for pickup. The link to request this service is: <http://www.independenceks.gov/requesttracker.aspx>

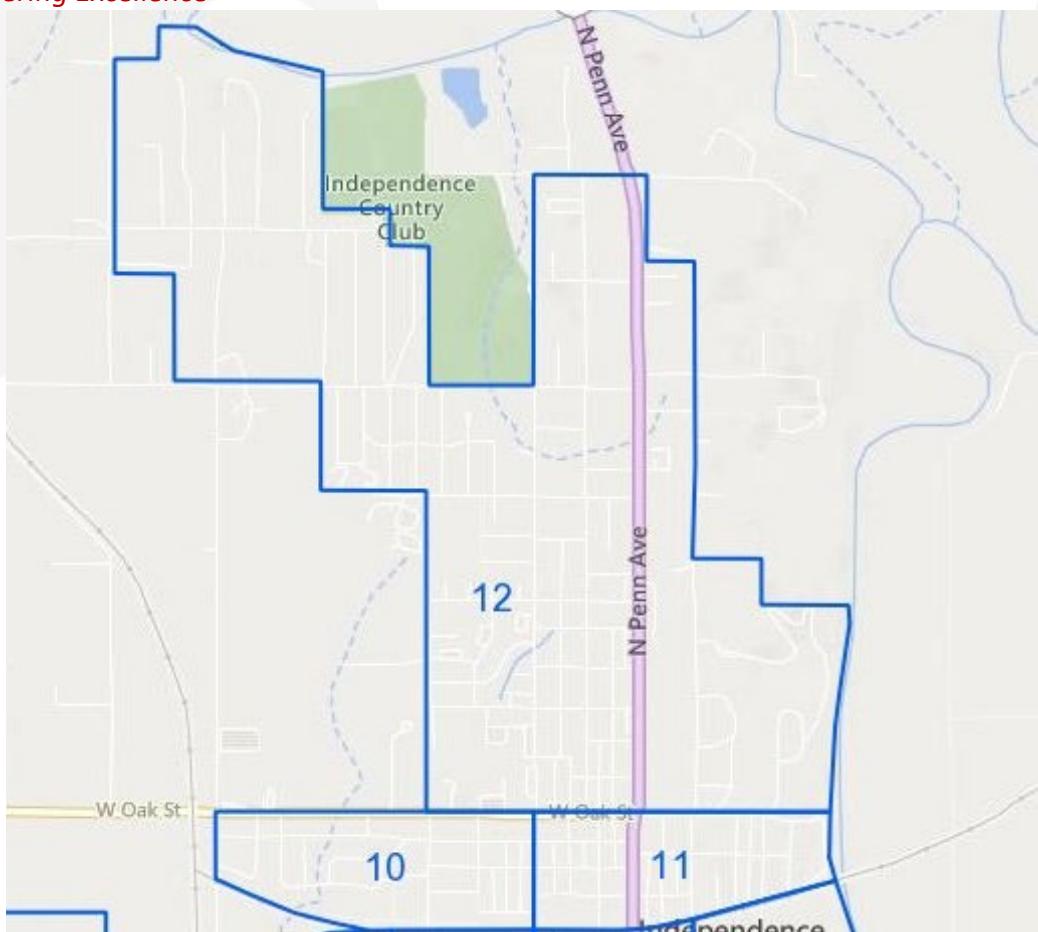
Leaf Pickup Update:

Leaf pickup is currently in Area 10 and moving from West to East, with Area 11 and 12 to finish. The revised schedule for those areas is as follows:

Area 10 – December 22nd – 26th
Area 11 – December 29th – January 4th
Area 12 – January 5th – 8th



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We apologize for the delays with brush and leaf pickup and the reduced office hours. Unfortunately, limited staffing due to COVID-19 has impacted many City departments. Thank you for your patience, and we wish you a safe and happy holiday season.



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