

City Commissioners:

Leonhard Cafilisch, Gary Hogsett, Louis Ysusi

City Departments:

Airport - 620-332-2531
Animal Control - 620-332-1700
Building Inspector - 620-332-2541
Cemetery - 620-332-2510
City Clerk/Water Office - 620-332-2500
City Manager's Office - 620-332-2506
Fire/EMS - 620-332-2504
Memorial Hall - 620-332-2508
Municipal Court Clerk - 620-332-2503
Park Department - 620-332-2512
Police Department - 620-332-1700
Public Works Director - 620-332-2534
Sanitation Shop - 620-332-2518
Street Shop - 620-332-2514
Utilities Director - 620-332-2542
Wastewater Treatment Plant - 620-332-2520
Water/Sewer Shop - 620-332-2509
Water Treatment Plant - 620-332-2515
Zoning - 620-332-2506

City Affiliated Agencies:

Housing Authority - 620-332-2536
Independence Public Library - 620-331-3030
Penn Terrace - 620-331-1678
Rec Commission/Ash Youth - 620-331-0260
Riverside Aquatic Center - 620-331-4620

Frequently Requested Numbers:

Atmos Energy - 888-442-1313
AT&T - 800-288-2020
AWOL Animal Shelter - 620-331-7931
Cable One - 855-222-5366
Chamber of Commerce - 620-331-1890
Community Access Center - 620-331-5115
Connections (Transportation) - 620-332-1976
Dept. of Children & Families - 620-331-0350
DMV / Driver's License - 620-331-8202
Elk City State Park - 620-331-6295
Independence Food Basket - 620-331-5115
Independence Historical Museum - 620-331-3515
Independence Main Street - 620-331-2300
KansasWorks - 620-332-5904
Landfill - 620-336-3567
OMNI (Ambulance Billing) - 800-860-5450
Post Office - 620-331-0320
RSVP (Volunteer Programs) - 620-332-1954
Social Security Administration - 877-512-3855
USD 446 - 620-332-1800
Westar Energy - 800-383-1183

Montgomery County Resources:

County Appraiser - 620-330-1050
County Attorney - 620-330-1020
County Auto Tag Office - 620-330-1150
County Clerk - 620-330-1200
County Dept. of Corrections - 620-330-1070
County District Court - 620-330-1070
County Emergency Preparedness - 620-330-1260
County Health Department - 620-331-4300
County Public Works - 620-330-1170
County Register of Deeds - 620-330-1140
County Sewer District - 620-926-0562
County Sheriff - 620-330-1000
County Treasurer - 620-330-1100
County Zoning/Environmental - 620-330-1190

Welcome
to INDEPENDENCE
KANSAS



@independencesks

City of Independence
811 W. Laurel
Independence, KS 67301
620-332-2500



www.IndependenceKs.gov
(mobile app also available)

Twitter: @IndependenceKS

City Clerk / Water Office
Monday-Friday
8 a.m. - 5 p.m.

Independence is a vibrant community offering a unique quality of life for residents of all ages. Here, you will find affordable housing, excellent schools, a variety of employment opportunities, health care resources, a wide range of recreational activities and numerous special events.

Whether you are experiencing our community as a newcomer or have made Independence your hometown for many years, you'll find useful information within this A-Z guide to help you navigate local resources.

AFTER HOURS WATER/SEWER ISSUES:
After 5 p.m., contact the Police Department, 620-332-1700.

BILLING:
Water, sewer and trash services are billed together. We accept cash, checks, money orders, Visa and MasterCard credit and debit cards. You may pay your monthly bill via:

- Bank draft
- Credit card draft
- Online at www.independences.gov
- By phone using a credit/debit card
- Drop box on north side of City Hall
- In person
- By mail

CITY LICENSES:
Businesses, contractors, landlords and anyone doing business within the Independence city limits must have a city license. Licenses can be purchased at the City Clerk/Water Office in City Hall.

DUMPSTER RENTAL:
Residential customers may rent one 8-yard dumpster one time per year for \$40, after establishing one year of residency at the address requested for this service. Landlords may rent dumpsters for rental properties for \$150.

ENVIRONMENTAL COMPLAINTS:
To report environmental issues - including tall grass, junk cars, excessive trash, etc. - please contact the Fire Department at 620-332-2504.

FREE SERVICES:
The City offers free appliance and furniture pickup at residences. Up to 4 appliances or 3 pieces of furniture will be picked up at no charge. Larger loads are \$25 per truckload. Brush is picked up in the order requests are received. Call 620-332-2500 to request a pickup or submit your request online at www.independences.gov. Please provide your address with the location of the items to be picked up. Loose leaves are picked up by area between November and January and at the curb only. Any other time of year, leaves must be bagged and placed with the trash. Grass clippings also must be bagged. There is a limit of 10 bags per pickup.

GARAGE/RUMMAGE SALES:
These events require a permit. A maximum of 5 garage/rummage sales are allowed per address per year. Permits cost \$2.50 and must be purchased the week of the sale. Rummage sales are listed on the City's website at www.independences.gov.

MISCELLANEOUS PAYMENTS:
Park building rental fees, ride tickets, cemetery spaces and room rentals at Memorial Hall are paid in the City Clerk/Water Office at City Hall. Call 620-332-2500 for information.

MUNICIPAL COURT:
Municipal Court is held at the following times:

- Monday - 8 a.m.
- Wednesday - 2 p.m.
- Friday - 8 a.m.

Fines are paid in the City Clerk/Water Office, payable to the City of Independence by cash, check, money order or debit/credit card (Visa or MasterCard). For more information, call 620-332-2503.

NEW SERVICE:
Customers new to Independence should visit City Hall to complete the necessary paperwork to establish water/trash service. Please bring your driver's license and Social Security card. For address changes and other changes to your contact information, please call the City Clerk/Water Office at 620-332-2500.

PERMITS:
For information on obtaining a building permit, right-of-way permit, etc., contact the Building Inspector at 620-332-2541.

RECYCLING:
Recycling collection is offered free of charge to area residents at the City Sanitation Yard at 21st & Maple. Collection times are:

- Every Tuesday (except holidays) from 11 a.m. to 1 p.m.; and
- The first Saturday of the month (except holidays) from 8 a.m. to 12 noon.

What IS accepted:
Plastic, paper, cardboard, glass containers (lids off), aluminum cans, tin cans (rinsed), electronics and appliances.

What is NOT accepted:
No paint, chemicals or other hazardous waste, tires, tin foil, aluminum pet food cans, Styrofoam, light bulbs, paper plates or household trash.

RENTAL COMPLAINTS:
To report a concern regarding a residential property, please call 620-332-2536.

STORM SHELTERS:
There are four designated storm shelters in Independence as listed below. (Please note: There is no "all clear" signal after storm sirens have sounded. The sirens stop cycling when they are canceled.)

- **Memorial Hall/Civic Center**, 410 N. Penn
- **Independence City Hall**, 811 W. Laurel
- **Montgomery Co. Judicial Ctr. Basement**, 300 E. Main
- **Independence High School Gymnasium**, 1301 N. 10th