

*City of* 

# INDEPENDENCE

2016 Annual Report



# ADMINISTRATION



## INFRASTRUCTURE

- ★ Completed West Main street improvement project.
- ★ Completed 10<sup>th</sup> & Chestnut intersection improvements.
- ★ Completed plans for Lakeside sewer lift station improvements
- ★ Completed \$1 million in sanitary sewer rehabilitation in Basin 5.
- ★ Completed major improvements to airport runways and taxiways.

## HUMAN RESOURCES

- ★ Hired new police chief.
- ★ Received "Gold Star" rating from KMIT resulting in 10% insurance premium discount.
- ★ Drastically reduced expenses paid related to worker's compensation claims.
- ★ Began CPR/First Aid renewal classes for all City employees.

## BUSINESS DEVELOPMENT

- ★ Helped recruit Kelly Aerospace to the community and provided space at airport hangar
- ★ Provided utility enhancements for Labette Health Independence Health Center and Comfort Inn & Suites.

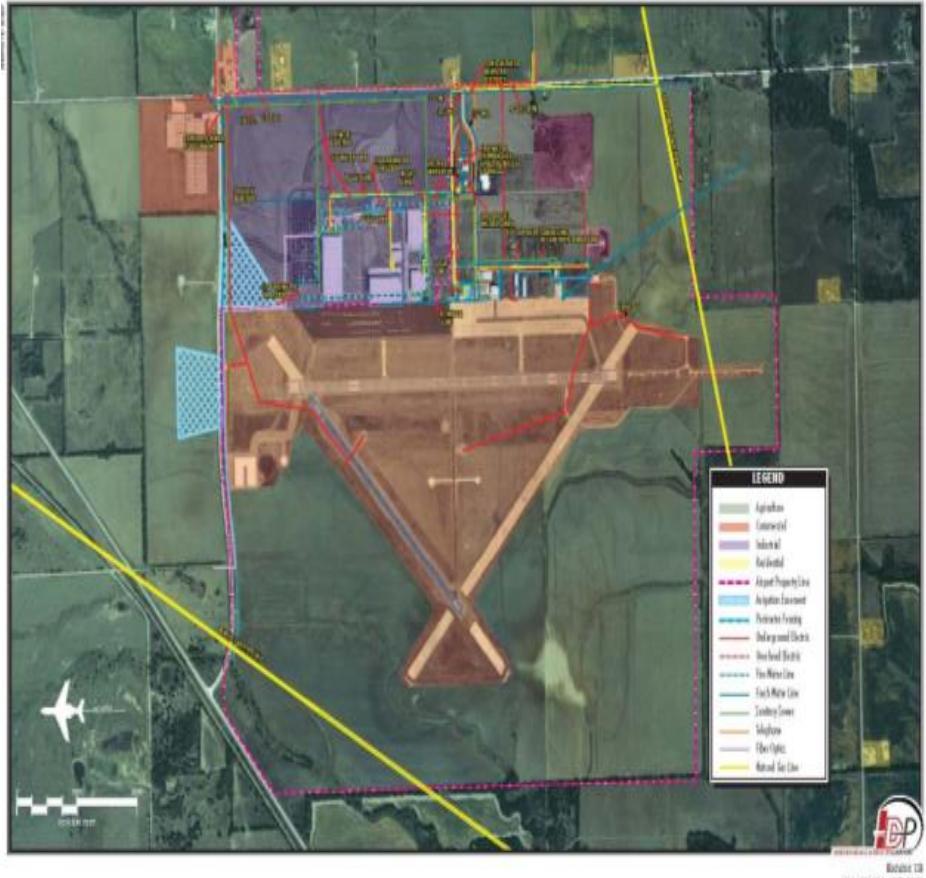
## ADA

- ★ Made significant progress on ADA ramp construction (nearly 1,300 completed to date), and received notification of Department of Justice case closure due to satisfactory progress and future workplan.

## COMMUNICATIONS

- ★ Launched a revamped, user-friendly web site and mobile app.
- ★ Implemented a new quarterly newsletter.
- ★ Co-sponsored "First Friday" community updates with Chamber of Commerce.
- ★ Added video recordings of City Commission meetings and First Fridays on local Cable Channel and on YouTube for community access.
- ★ Updated emergency alert and information update capability with mobile device applications.
- ★ Updated storm warning video.

# AIRPORT



★ **175,442** gallons of  
fuel sold, generating  
**\$420,909.76.**

- ★ T-Hangar grant replacement of taxi lanes
- ★ Received grant to update existing AWOS (under contract)
- ★ Cover constructed for fuel trucks
- ★ Repaired power gate at administration building
- ★ Extensive upgrade completed at round-top hangar

# AWOL



## DOGS

- ★ 155 adopted
- ★ 119 reclaimed

## CATS

- ★ 134 adopted
- ★ 18 reclaimed



**Total animals sheltered: 530**

**Dog spays/neuters: 183**

**Cat spays/neuters: 243**

# BUILDING



**35** residential building permits issued, representing  
**\$736,120** in construction

**47** commercial building permits issued, representing  
**\$14,445,706** in construction

**\$35,908.90** collected in permit fees

**\$15,181,826** total building valuation

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**12** condemned structures removed by the City

**15** condemned structures removed by the property owners

**3** condemned structures were repaired by property owners

**22** structures were condemned

**19** condemnations were rescinded

**14** rental inspections for the Independence Housing Authority

**28** inspections from rental housing complaints

**4** fire suppression equipment inspections



★ ★ ★ ★ ★  
*Welcomed*

***Don Cushing***  
*to the role of*  
***Building Inspector***

# FINANCE



City Licenses Issued	No.	Revenue
Business	1,765	\$43,113.75
Electrician	37	\$ 1,255.00
Plumber	30	\$ 1,160.00
CMB/Alcohol	28	\$ 5,300.00
Pet Licenses	331	\$ 1,413.25
Rummage Sales	371	\$ 927.50
<b>TOTALS</b>	<b>2,562</b>	<b>\$53,169.50</b>



★ ★ ★ ★ ★  
*Welcome*  
**Heather Bryant**  
*to the role of*  
*City Treasurer*

Completed **43**  
 open records  
 requests.

*Total revenue collected  
 through all City sources*

**\$18,103,229.90**

# FIRE/EMS

2,462 Medical Calls

2,240 Emergency

228 Non-Emergency

1,207 Patients Transported

3:51 Avg Response Time

\$691,868.33 Revenue Generated

84,500 Mileage on EMS units



16 Residential

2 Commercial

1 Industry

14 Grass Fires

9 Car Fires

5 Mutual Aid Requests

42 False Alarms

12 Alarm Malfunctions

18 Unintentional Fires

1 Civilian Death

1 Serious Injury

\$1.4 million estimated damages



# MEMORIAL HALL



***Total Rental  
Fees Collected  
= \$36,478***

***Facility Usage Detail –  
Number of times used:***

- ★ **Civic Center – 131**
- ★ **Kitchen – 53**
- ★ **Gallery – 84**
- ★ **Veterans Room – 103**
- ★ **Am. Legion Room – 47**
- ★ **VFW Room – 17**
- ★ **Spanish Room – 10**
- ★ **Patriot Room – 36**
- ★ **Lobby – 64**
- ★ **Auditorium – 62**
- ★ **Green Room – 22**
- ★ **Dressing Rooms - 26**



*Welcomed the  
National  
Fiddler Hall  
of Fame and  
Shenandoah  
to the  
Memorial  
Hall stage.*



# MUNICIPAL COURT



794 Cases Filed  
43 Trials  
500 Found Guilty  
31 Diversions  
220 Cases Dismissed



**\$150,020.04**  
collected in court fines

# PARK & ZOO



## PARK

- ★ Repaired, repainted, renovated or replaced: Miniature train and track; playground restrooms, mini-golf greens and 17 flower urns.
- ★ New firetruck playground equipment installed with FORPAZ funding
- ★ 80,488 ride tickets sold, generating \$16,113.03.
- ★ 442 park facility rentals generated \$15,365 /Concession stand \$1,465.28.
- ★ Hosted more than 30 school outings.

## *Celebrated the rededication of Logan Fountain!*



*... and welcomed Syrian bear sisters Amalia Nur, Malica Ishtar and Samra' May.*

## ZOO

- ★ Improved tortoise barn, bear exhibit, roofs and gates.
- ★ New babies: Bison, elk, capuchin, peacocks and deer.
- ★ Zoolloween: 1,200 guests/\$2,369 raised.
- ★ 6th year to assist ICC Vet Tech program.
- ★ 28 volunteers contributed 326.75 hours of service.

## OTHER

- ★ Sold 31 cemetery spaces, with 116 burials, 38 cremations and 56 new stones placed.
- ★ Department planted 55 trees downtown.

# PLANNING & ZONING



## 2016 Planning Commission/Board of Appeals Approvals

ACTION	DESCRIPTION
4 Conditional Use Permits	524 W. Railroad (Grain Elevator), 510 and 584 North Peter Pan Road (Medical Facility), 2120 N. 13 <sup>th</sup> (Nursing, Convalescent and Rest Home Services) and 1318 W. Hickory (Daycare)
3 Rezonings	524 W. Railroad (unzoned railroad ROW to M-1), 510 and 584 North Peter Pan Road (City R-4 and County R-1 to City C-4) and 2120 N. 13 <sup>th</sup> (R-1 to R-4)
6 Variances	1305 N. Penn (setbacks), 319 S. 6 <sup>th</sup> (setbacks), 1325 and 1329 N. Penn (setbacks), 510 and 584 N. Penn (number of parking spaces), 2230 Sue Lane (setbacks), 309 S. 6 <sup>th</sup> and 315 S. 6 <sup>th</sup> (setbacks)



# 2016 Annual Report

# POLICE



- ★ Promoted 3 sergeants within the department; hired 3 officers and 1 dispatcher.
- ★ Dispatchers handled 17,263 calls (11,723 calls for the PD; 5,540 for Independence and Cherryvale Fire/EMS).
- ★ NexGen 911 telephone system installed; dispatch center shared with Mont. County Sheriff's Dispatch.
- ★ Investigated 221 vehicle accidents and 2,463 incident/crime reports.
- ★ Made 620 arrests.
- ★ Issued more than 300 traffic citations.
- ★ School Resource Officer dedicated approximately 1,250 hours to USD 446.
- ★ Donation received for purchase of 15 new outer vest carriers for patrol officers
- ★ Educated approximately 100 women in 5 self-defense classes.



*Welcomed  
Jerry Harrison  
to the role of  
Police Chief*



**Bid farewell  
to retiring  
Chief  
Harry Smith**

# RECYCLING



**90,220 lbs.  
COLLECTED!**

492 Volunteer Hours

for the year

Average 170 Monthly  
Drop-offs

Average 4.1 Tons  
monthly collections



# SANITATION



Picked up **6,126** tons of trash,  
**23** appliances and  
**311** miscellaneous  
piles of trash



The sanitation department generated  
**\$1,130,195.57** in  
revenue in 2016.

*Supported annual City-wide and  
Downtown Cleanup events and  
implemented special recycling  
opportunity for businesses.*



# STREET DEPARTMENT



*Removed and replaced downtown clocks for repainting. Completed all routine tasks... hanging downtown banners, setting barricades for events, etc.*



**Installed 210 linear feet of storm drain pipe.**



**Mowed 375 nuisance lots full of tall grass**

**Picked up 1,195 piles of brush and performed 1,400 linear feet of ditch cleaning.**

*Completed demolition of the former Town & Country convenience store at the corner of Penn and Chestnut.*



# WASTEWATER PLANT



Applied **111** dry tons  
of bio-solids.

Generated

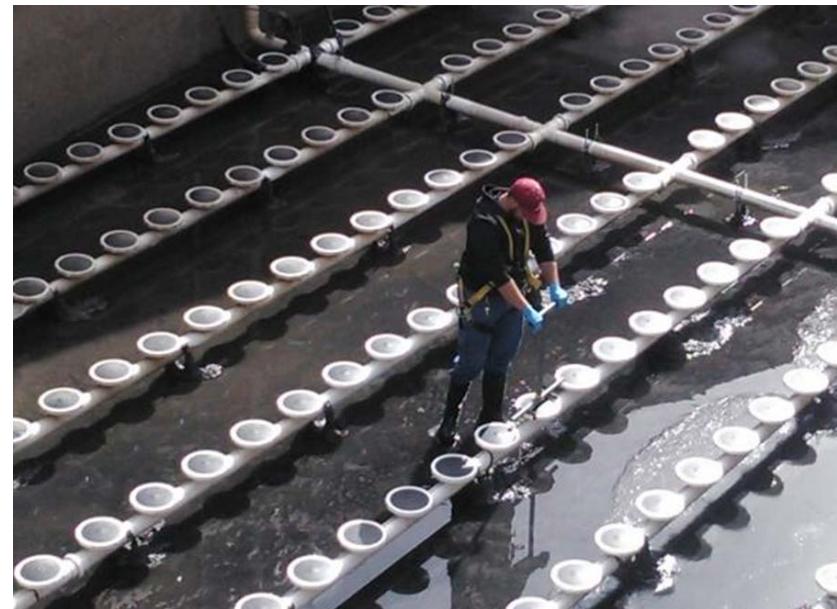
**\$2,007,832**

in sewer fees

Treated

**605,550,000**

gallons of waste water



Replaced each individual diffuser in the two  
aeration basins.

# WATER/SEWER CREW



Repaired **158** water main leaks.

Responded to **1,953** calls for water line repair.

Cleaned  
**75,106**  
feet of sewer main pipe

Installed **2,500** feet of 8" water main for new health center.

And helped save the City's water supply during the Thanksgiving week crisis!

# WATER TREATMENT



Complete Roof on  
WTP Building



Installed new  
control panel



Basin repair and  
cleaning.



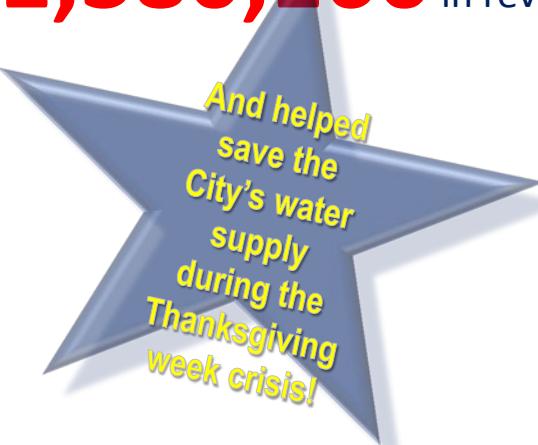
Installed circulation  
pump in ICC water  
tower.

The water treatment plant treated **755,485,000** gallons of water in 2016.

**538,404,800** gallons were pumped into the City to be sold which generated  
**\$1,380,160** in revenue.



General maintenance,  
including cleaning  
sludge pit and airport  
drainage ditches.



Painted  
backwash  
pumps.

# WEBSITE



Search...



Government

Services

Business

Community

How Do I...

**81,339** TOTAL VISITS

**176,943** TOTAL PAGE VIEWS

**2:40** AVERAGE TIME SPENT ON PAGE

**7,537** PARK & ZOO PAGE VISITS

**3,204** ONLINE PAYMENT PAGE VISITS

**44%** VISITORS USE MOBILE DEVICES



Request A Service  
*Connect with the city*



Online Reservations  
*View current options*



Commission Agendas  
*View latest documents*



Online Bill Pay  
*Pay utility bills*



Notify Me  
*Sign up for updates*

# PIVOTAL EVENTS



Independence City Hall  
has temporarily relocated.  
Please visit us at:  
**811 W. Laurel**

Police Department  
Fire/EMS  
Municipal Court

Water Department  
Housing Authority  
All City Offices



620-332-2500 ■ [Independenceks.gov](http://Independenceks.gov)

*City Hall Moving Day August 2016*

# PIVOTAL EVENTS



*New Fire/EMS Apparatus Bay  
Construction Completed October 2016*

# PIVOTAL EVENTS



Total  
Employee  
Hours =  
1,152.5

Total  
Volunteer  
Hours =  
345.25



*Water Emergency November 2016*

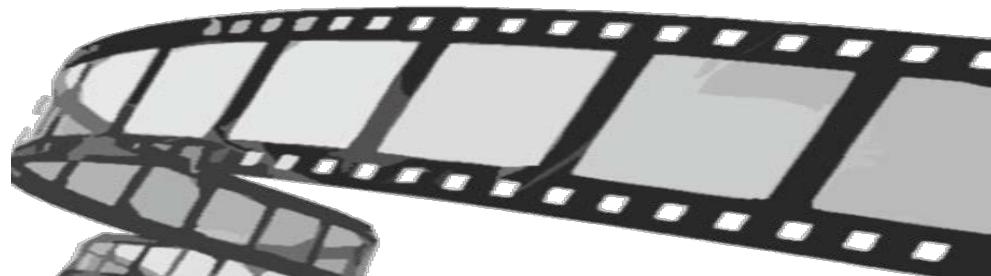
# SOCIAL COMMITTEE



Hosted several employee outings, such as **MOVIE NIGHT**, a **DAY AT THE ASH YOUTH CENTER** and **PARK** and **POOL** gatherings.



**AWARDS** were presented to Fire/EMS and PD employees and to employees working hardest at the **FISH! Philosophy**



# SERVICE AWARDS



35 YEARS  
**BARB BEURSKENS**  
Park & Zoo Director



25 YEARS  
**LYLE BALDWIN**  
PSW III



25 YEARS  
**BRENDA WEAVER**  
Deputy City Clerk



25 YEARS  
**RUSTY BAKER**  
Fire/EMS Chief

# SERVICE AWARDS



20 YEARS  
**JIM BENNETT**  
Cemetery Sexton



15 YEARS  
**CURTIS WILSON**  
Sanitation Department



15 YEARS  
**JIM BRICKENS**  
Street Department



10 YEARS  
**JASON REDDY**  
Sergeant  
Police Department

# SERVICE AWARDS



10 YEARS  
**MARCUS HAMILTON**  
Fire Department



5 YEARS  
**MELISSA ADEY**  
Dispatcher Police  
Department



5 YEARS  
**KEVIN HENRY**  
Water Treatment Plant



5 YEARS  
**ERIC SANDON**  
Police Officer I  
Police Department

# SERVICE AWARDS



*Thank You...*

